

Covered CA - Short Code 21353

Terms of Service

1. By selecting one or more phone numbers, you consent to receive autodialed and pre-recorded calls and/or text/SMS messages (Message frequency varies) at the telephone number you provided (including your cell phone number), from or on behalf of Covered California. You understand this is not a condition of receiving health coverage.
2. When you opt-in to the service, we will send you a message to confirm your signup. **Message and data rates may apply. You will receive 2-4 messages per week during Open Enrollment and 2 messages a week during the Special Enrollment Period.** Text "HELP" for help. Text "STOP" to cancel.
3. You can cancel this service at any time. Just text "STOP" to **21353**. After you send the message "STOP" to us, we will send you a reply message to confirm that you have been unsubscribed. After this, you will no longer receive messages from us.

If you want to join again, just sign up as you did the first time and we will start sending messages to you again.

4. If at any time you forget what keywords are supported, just text "HELP" to **21353**. After you send the message "HELP" to us, we will respond with instructions on how to use our service as well as how to unsubscribe.
5. **Participating carriers:** AT&T, Verizon Wireless, Sprint, T-Mobile, U.S. Cellular, Boost Mobile, MetroPCS, Virgin Mobile, Alaska Communications Systems (ACS), Appalachian Wireless (EKN), Bluegrass Cellular, Cellular One of East Central, IL (ECIT), Cellular One of Northeast Pennsylvania, Cricket, Coral Wireless (Mobi PCS), COX, Cross, Element Mobile (Flat Wireless), Epic Touch (Elkhart Telephone), GCI, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri), Illinois Valley Cellular, Inland Cellular, iWireless (Iowa Wireless), Keystone Wireless (Immix Wireless/PC Man), Mosaic (Consolidated or CTC Telecom), Nex-Tech Wireless, NTelos, Panhandle Communications, Pioneer, Plateau (Texas RSA 3 Ltd), Revol, RINA, Symmetry (TMP Corporation), Thumb Cellular, Union Wireless, United Wireless, Viamo Wireless, and West Central (WCC or 5 Star Wireless).
6. T-Mobile is not liable for delayed or undelivered messages.
7. As always, message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

For all questions about the services provided by this short code, you can 800.300.1506.

8. If you have any questions regarding privacy, please read our privacy policy. (link to <https://www.coveredca.com/privacy/>).