Responses to Comment Cycle 1 - Draft 2027 Amendment - QHP Issuer Contract for Individual Market - Attachment 1

Article	Section #	Comment	Covered CA response
1	1.02.1	QRS has retired the SNS-E measure in the latest 2025 QRS Call Letter. We recommend removing this measure from PLD reporting. When measures are removed from QRS specifications, they are not maintained by HEDIS reporting vendors. This would require custom reporting.	Covered California does not intend to remove the SNS-E measure from Patient Level Data (PLD) reporting at this time. Per Attachment 1, Article 1.02.1 Monitoring Disparities: Patient Level Data File and Article 3.04.1 Screening for and Addressing Social Needs, Issuers must submit PLD for measures that support the mission to reduce health disparities, highlight social needs screening, and address care gaps through tailored monitoring and reporting. The SNS-E measure is vital to Covered California's mission as it supports identifying and addressing social needs that impact health outcomes. By prioritizing this measure, we can better understand and mitigate disparities that affect underserved populations. Reporting instructions with detailed measure specifications will be provided to ensure clarity and consistency in submissions.
1	3.04.1	QRS has retired the SNS-E measure in the latest 2025 QRS Call Letter. We recommend removing this measure from PLD reporting. When measures are removed from QRS specifications, they are not maintained by HEDIS reporting vendors. This would require custom reporting.	Covered California does not intend to remove the SNS-E measure from Patient Level Data (PLD) reporting at this time. Per Attachment 1, Article 1.02.1 Monitoring Disparities: Patient Level Data File and Article 3.04.1 Screening for and Addressing Social Needs, Issuers must submit PLD for measures that support the mission to reduce health disparities, highlight social needs screening, and address care gaps through tailored monitoring and reporting. The SNS-E measure is vital to Covered California's mission as it supports identifying and addressing social needs that impact health outcomes. By prioritizing this measure, we can better understand and mitigate disparities that affect underserved populations. Reporting instructions with detailed measure specifications will be provided to ensure clarity and consistency in submissions.