



FOR **SMALL
BUSINESS**

Covered California Small Business (CCSB) Agent/Agency Complaint Form

Instructions: Covered California Small Business (CCSB) is committed to providing Agents/ Agencies with the highest level of service. If you are not satisfied with the service you received please let us know. Complete this form and email or mail it to the address shown below. Your feedback will be reviewed internally by the CCSB unit to determine an adequate resolution.

Contact Information:

Agent Name	Agency Name	License Number
Street Address		Phone Number (with area code)
City	State	ZIP Code

Tell us what happened and how we can help you (use extra paper if needed):

Mail this form to:

Covered California for Small Business
1601 Exposition Blvd.
Sacramento, CA 95815

Email this form:

CCSB@covered.ca.gov

What happens next? Covered California will review your complaint and respond to you as soon as possible.