



FOR SMALL BUSINESS

Customer Service Center - (877) 453.9198

Eligibility:	Hours: Monday-Friday, 8am to 6pm
- Renewals	
- Membership	
- Agent of record processing	Eligibility Email: CCSBeligibility@covered.ca.gov
COBRA Department	COBRA Email: CCSBcobra@covered.ca.gov
Billing and Invoices	Billing Email: CCSBfinance@covered.ca.gov

CCSB Agent Support Line - (855) 777.6782

- Commissions	Hours: Monday-Friday, 8am to 5pm
- Agent Portal assistance	
- General questions and support	
- Agent Training and Certification	Email: agents@covered.ca.gov

CCSB New Business Sales - (844) 332.8384

- Proposals	Hours: Monday-Friday, 8am to 5pm
- Benefit analysis	
- New Agent Support	
- Escalated Agent Support	
- New Business submission assistance	Email: SmallBusiness@covered.ca.gov

Agent Contracts

- CCSB Agent/Agency onboarding	
- Covered California University online training	
- Contract issues	Email: AgentContracts@covered.ca.gov

CCSB Invoice Mailing Addresses

Monthly Payment	Overnight Payment	Eligibility Address
Covered California for Small Business P.O. Box 740167 Los Angeles, CA 90074-0167	Bank of America Lockbox Services Lockbox LAC-740167 2706 Media Center Drive Los Angeles, CA 90065	Covered California for Small Business P.O. Box 7010 Newport Beach, CA 92658
		Eligibility Overnight Address
		15525 Sand Canyon Avenue Irvine, CA 92618